



MOBILE TICKET GUIDE

Welcome to the Ally Challenge presented by McLaren Account Manager Program. Account Manager gives you the ability to manage your tickets for the Ally Challenge electronically on your phone. This document is a guide of how to manage your tickets on Account Manager.

Table of Contents

Website & Login Information	1
Downloading Mobile Tickets	2 - 3
Transferring Mobile Tickets	4 - 5
Accepting Mobile Tickets	6

If you have any questions throughout the process while using Account Manager, please reach out to our team:

Ticket Office

tickets@theallychallenge.com

(810) 546-6040

Website & Login Information

To get started, on your cell phone, scan the QR code below to visit:





<https://am.ticketmaster.com/pgaallychallenge>



SCAN ME

1. Click the profile icon in the top, right corner to sign into your account.
2. If this is your first time logging in with Ticketmaster, please click “New to Ticketmaster? Sign Up”
 - If you have an existing account with the email associated with your tickets, please sign in and skip step 3.
3. Follow the prompts to create an account.

1.



Welcome to The Ally Challenge presented by McLaren Account Manager page!

We are counting down the days until the tournament begins. Make sure you are ready by purchasing all the tickets you need in advance of the event. You can manage your tickets by signing in to your account.

282

:

12

:

13

:

18

DAYS HOURS MIN SEC


Manage Tickets

Learn More

2.

Sign In to The Ally Challenge

Powered by **ticketmaster**

 Important Account Update

You can now use the same email and password for both your The Ally Challenge ticket account and your Ticketmaster account.

The Ally Challenge ticket holder? Use your existing email to sign in and update your password if prompted.

New here? Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

☐ Remember Email

[Forgot Password?](#)

By continuing past this page, you agree to the **Terms of Use** and understand that information will be used as described in our **Privacy Policy**.

Sign In

New to Ticketmaster? [Sign Up](#)

3.

Downloading Mobile Tickets

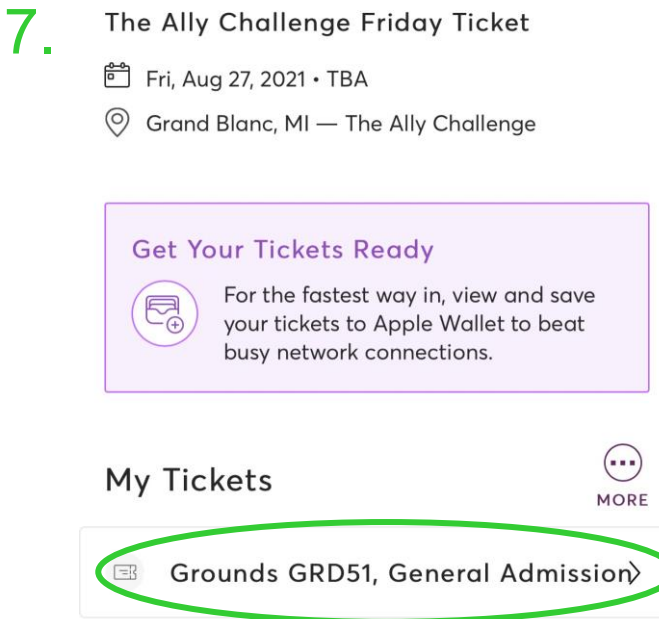
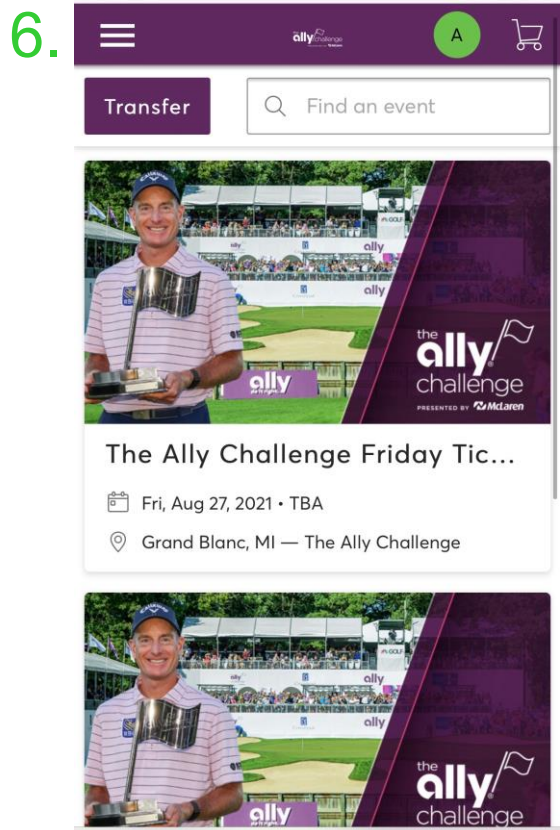
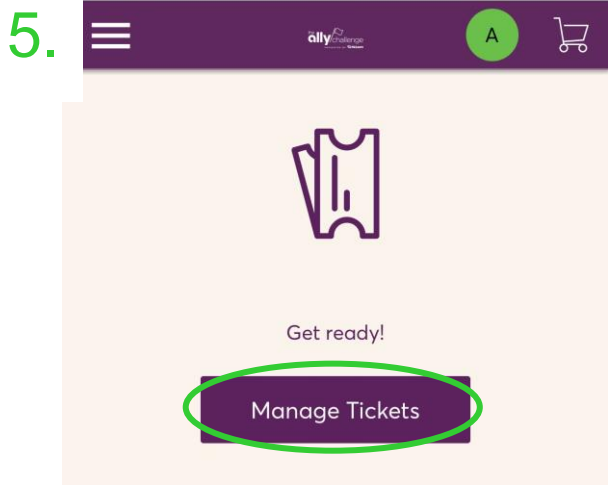
4.

The welcome screen will greet you.
5.

Scroll down until you see the “*Manage Tickets*” button. Click, “*Manage Tickets*”.
6.

Your events will be displayed on your screen. Select the event you wish to attend.
7.

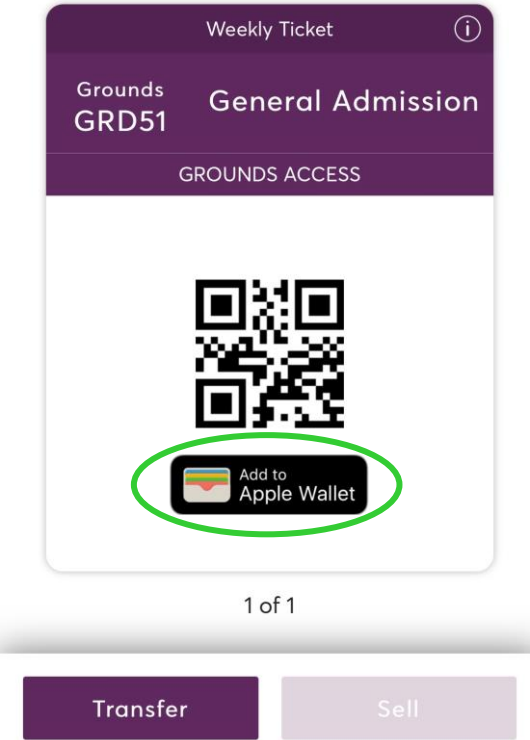
Your available tickets will be listed. Select the ticket you wish to download to your phone.



Downloading Mobile Tickets

8. Once your ticket barcode displays, select “Add to Wallet” to download to your phone.
9. Click “Add” in the top right corner.
10. Go to the “Apple Wallet” App on your phone.
11. Your Ally Challenge Ticket will be in your Wallet. This is what you will show at the gate.

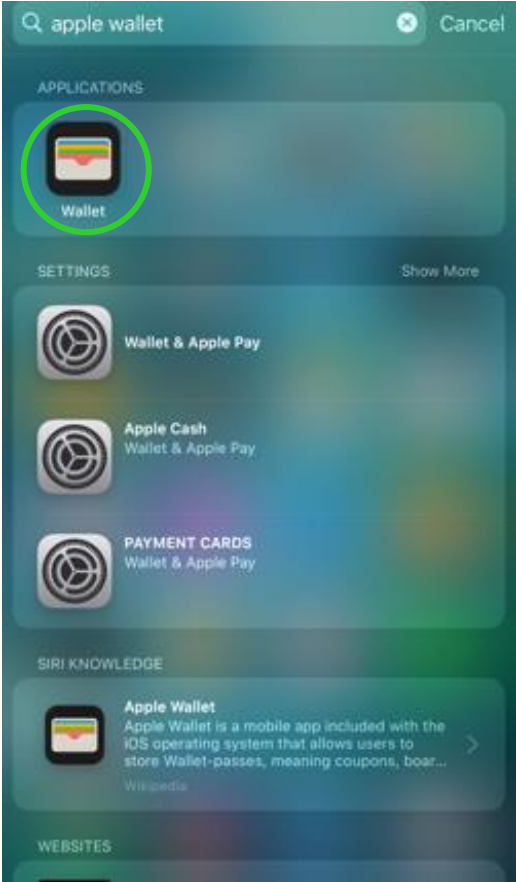
8. < The Ally Challenge Friday Ticket
Fri, Aug 27, 2021 • TBA - The Ally Challenge



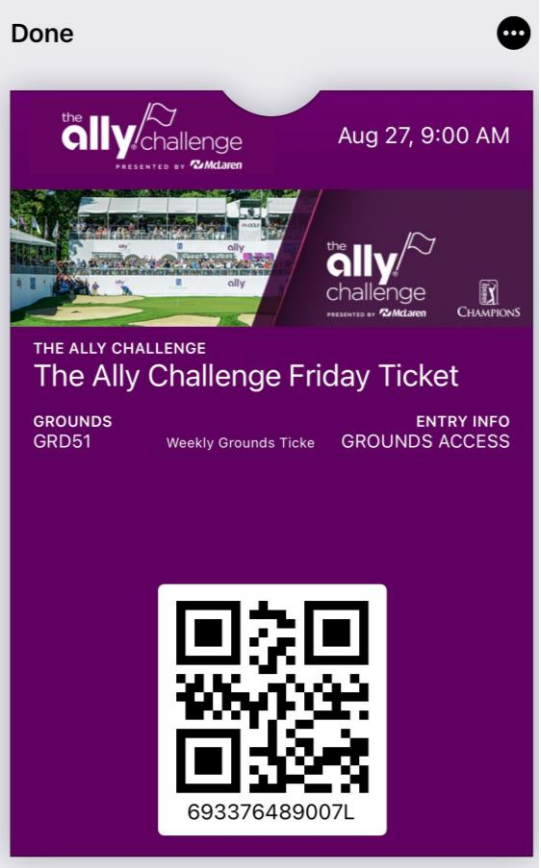
9. 10:47 LTE Add
Cancel Event Ticket for Aug 27 at 9:00 AM



10. apple wallet Cancel



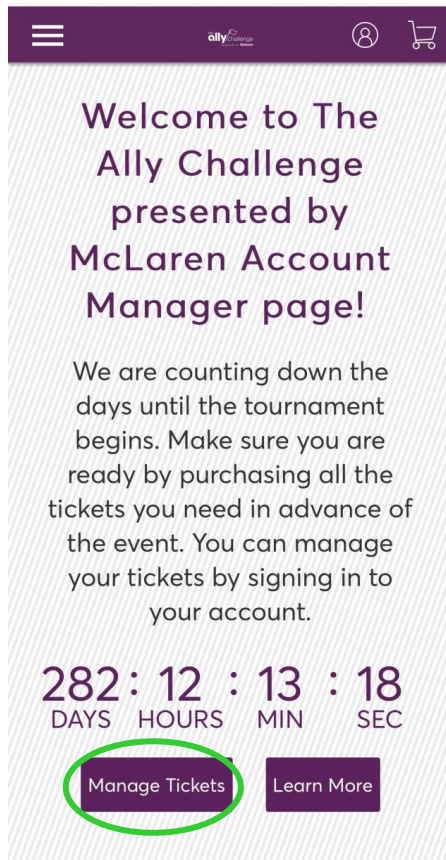
11. Done



Transferring Mobile Tickets

1. Click, “*Manage Tickets*” at the bottom of your screen.
2. Click “*Transfer*”.
3. Select the Ticket(s) you would like to transfer. Click “*Next*”.
4. Click “*Add New Recipient*”.

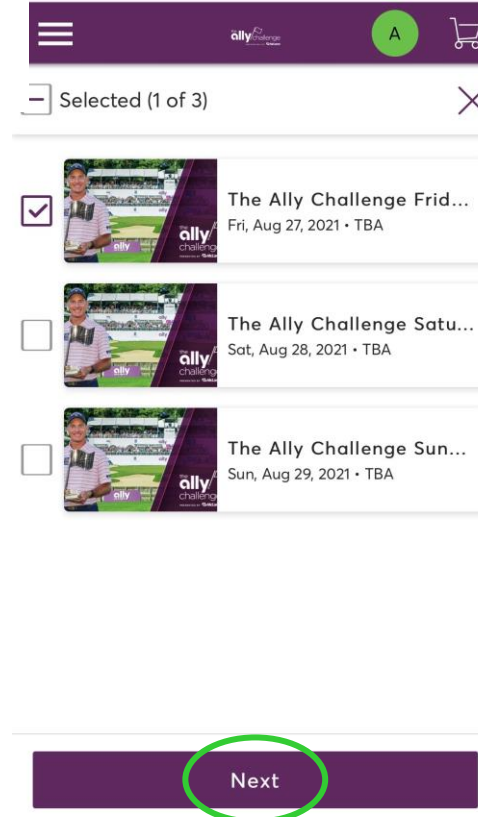
1.



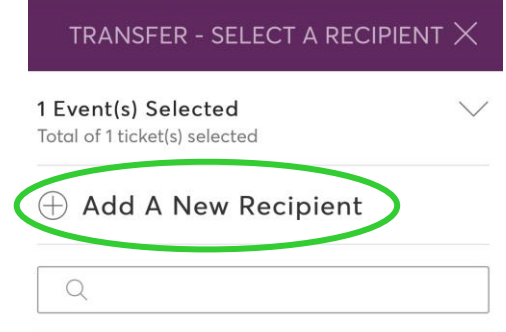
2.



3.



4.



Transferring Mobile Tickets

5. Put in the recipient's information. Click "Transfer"
6. Your confirmation will appear with information about your transfer.
7. You will receive a confirmation email that your transfer is on the way.

5. TRANSFER - SELECT A RECIPIENT ✕

1 Event(s) Selected
Total of 1 ticket(s) selected

Add A New Recipient ✕

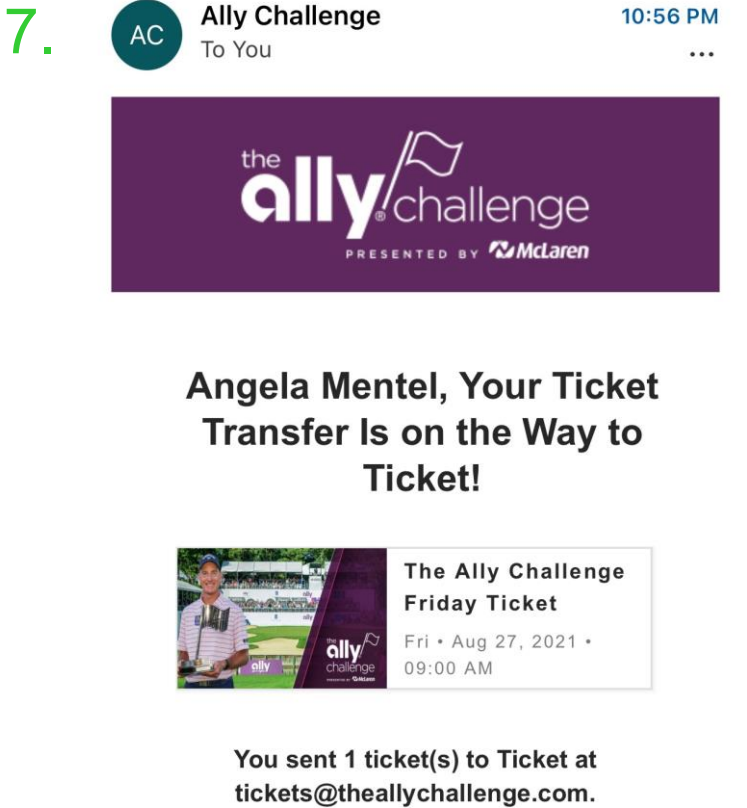
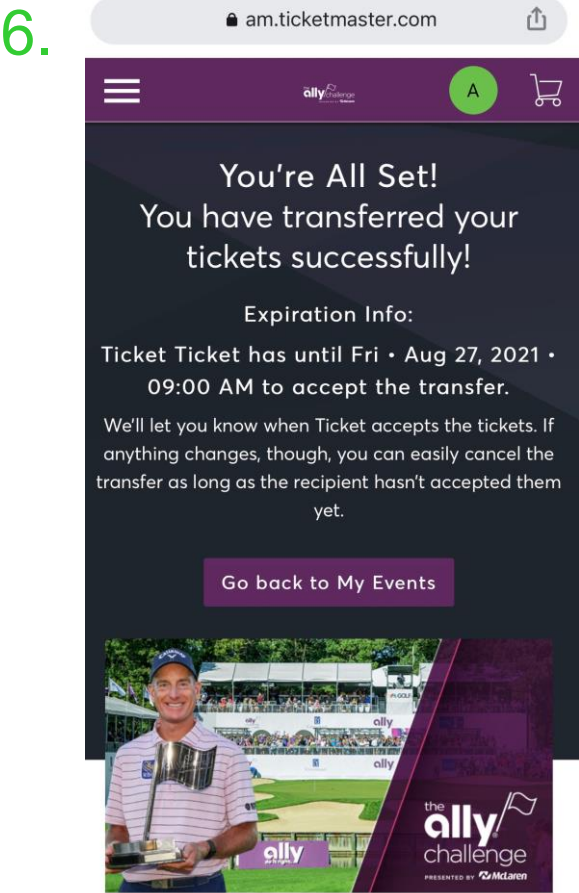
First Name *
Angela

Last Name *
Mentel

Email *
ticketadmin@hnssports.com

Add a Message (Optional)

Cancel Transfer

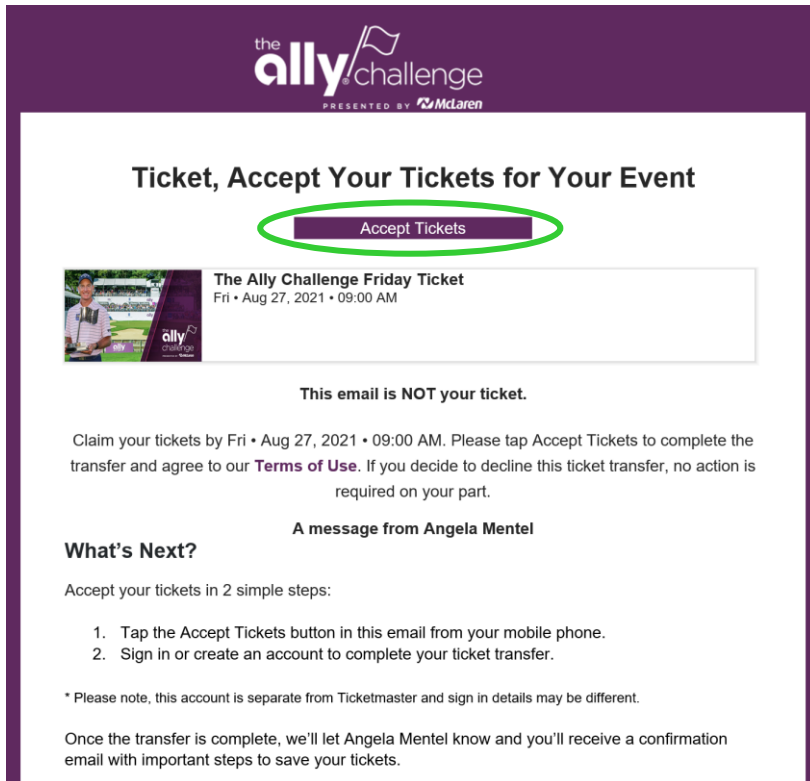


Accepting Mobile Tickets

1. If someone transfers a ticket to you, you will receive a confirmation email.

Click **“Accept Tickets”**.

1.



2.

A screenshot of a web page titled 'Sign In to The Ally Challenge' with a sub-header 'Powered by ticketmaster'. There is a close button (X) in the top right corner. A blue box contains an 'Important Account Update' message: 'You can now use the same email and password for both your The Ally Challenge ticket account and your Ticketmaster account. The Ally Challenge ticket holder? Use your existing email to sign in and update your password if prompted. New here? Use your Ticketmaster email and password. Learn More'. Below this is a sign-in form with fields for 'Email Address' and 'Password' (with a 'SHOW' button). There is a 'Remember Email' checkbox and a 'Forgot Password?' link. At the bottom, there is a 'Sign In' button and a 'New to Ticketmaster? Sign Up' link, which is circled in green. A footer note states: 'By continuing past this page, you agree to the Terms of Use and understand that information will be used as described in our Privacy Policy.'

3. Once logged into your account, your ticket will immediately be displayed.

3.

