



# MOBILE TICKET GUIDE

Welcome to the Ally Challenge presented by McLaren Account Manager Program. Account Manager gives you the ability to manage your tickets for the Ally Challenge electronically on your phone. This document is a guide of how to manage your tickets on Account Manager.

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If you have any questions throughout the process while using Account Manager, please reach out to our team:

## Ticket Office

[tickets@theallychallenge.com](mailto:tickets@theallychallenge.com)

(810) 546-6040

# Website & Login Information

To get started, on your cell phone, scan the QR code below to visit:

<https://am.ticketmaster.com/pgaallychallenge>



SCAN ME

1. Click the profile icon in the top, right corner to sign into your account.
2. If this is your first time logging in with Ticketmaster, please click “New to Ticketmaster? Sign Up”
  - If you have an existing account with the email associated with your tickets, please sign in and skip step 3.
3. Follow the prompts to create an account.

1.

Welcome to The Ally Challenge presented by McLaren Account Manager page!

We are counting down the days until the tournament begins. Make sure you are ready by purchasing all the tickets you need in advance of the event. You can manage your tickets by signing in to your account.

282 : 12 : 13 : 18  
DAYS HOURS MIN SEC

Manage Tickets Learn More

2.

## Sign In to The Ally Challenge

Powered by **ticketmaster**

Important Account Update

You can now use the same email and password for both your The Ally Challenge ticket account and your Ticketmaster account.

**The Ally Challenge ticket holder?** Use your existing email to sign in and update your password if prompted.

**New here?** Use your Ticketmaster email and password.

[Learn More](#)

Email Address

Password

SHOW

☐ Remember Email

[Forgot Password?](#)

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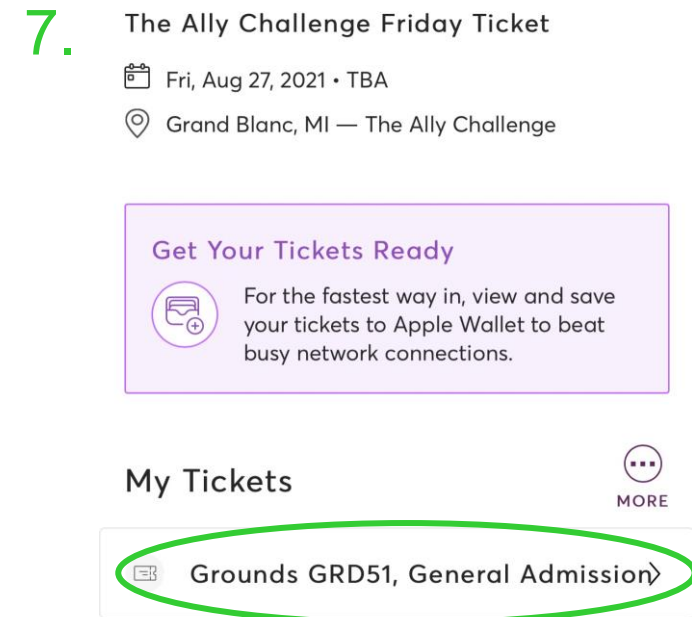
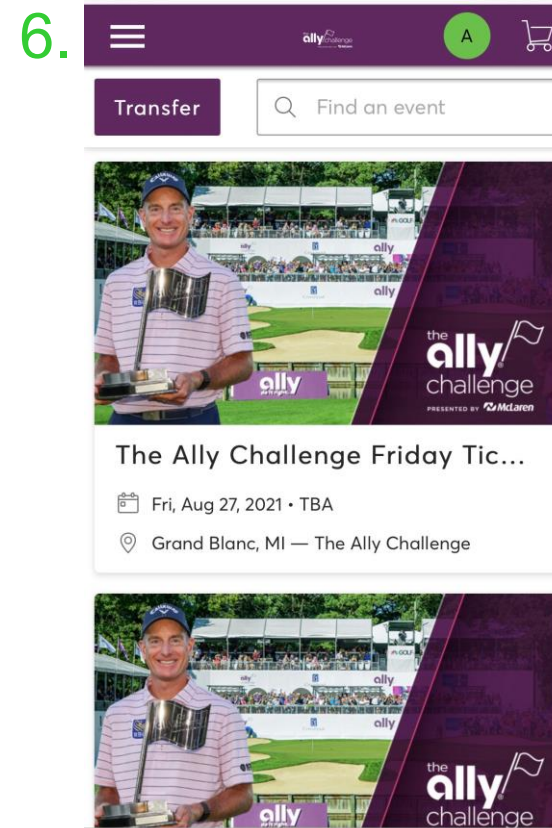
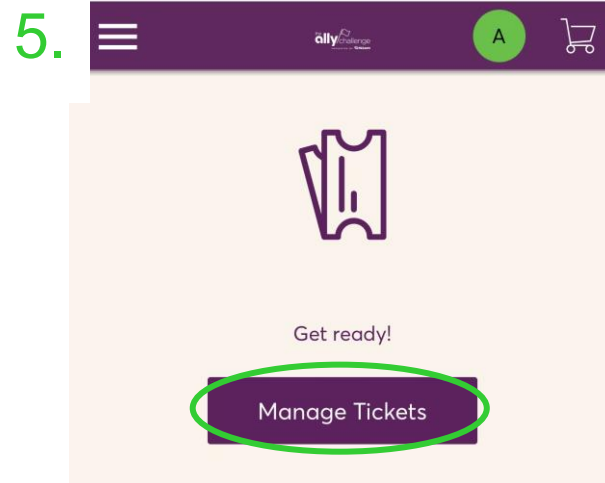
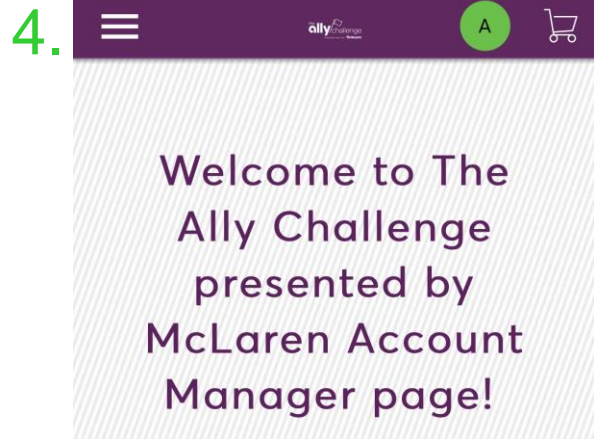
Sign In

New to Ticketmaster? [Sign Up](#)

3.

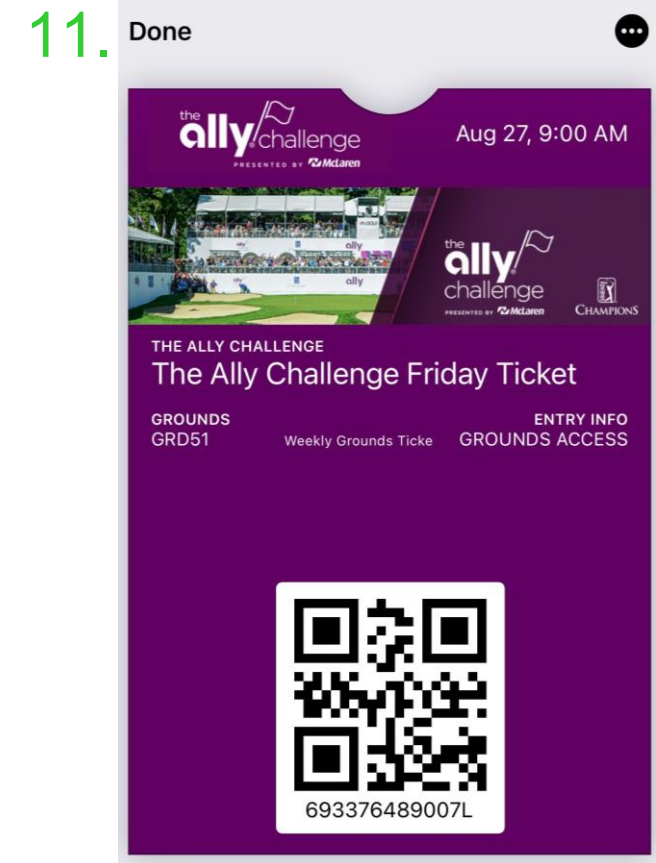
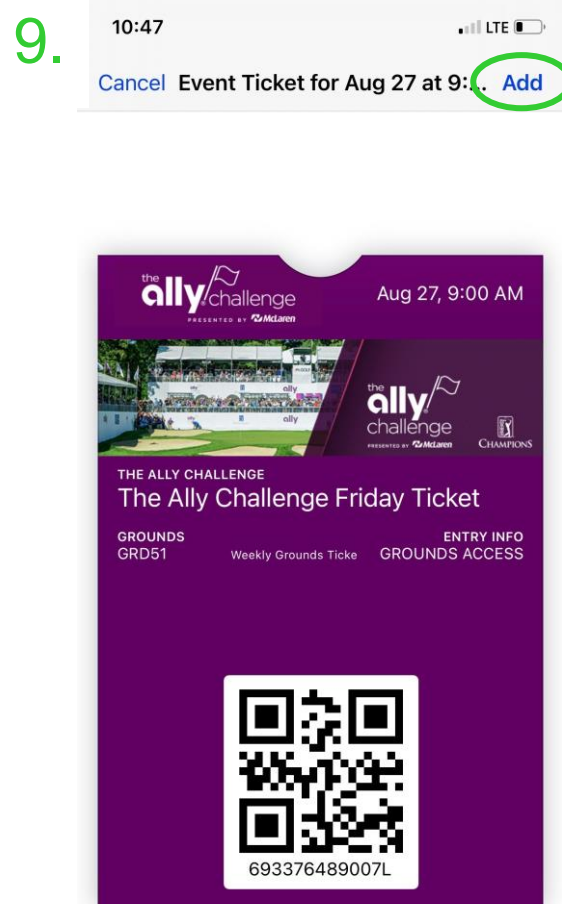
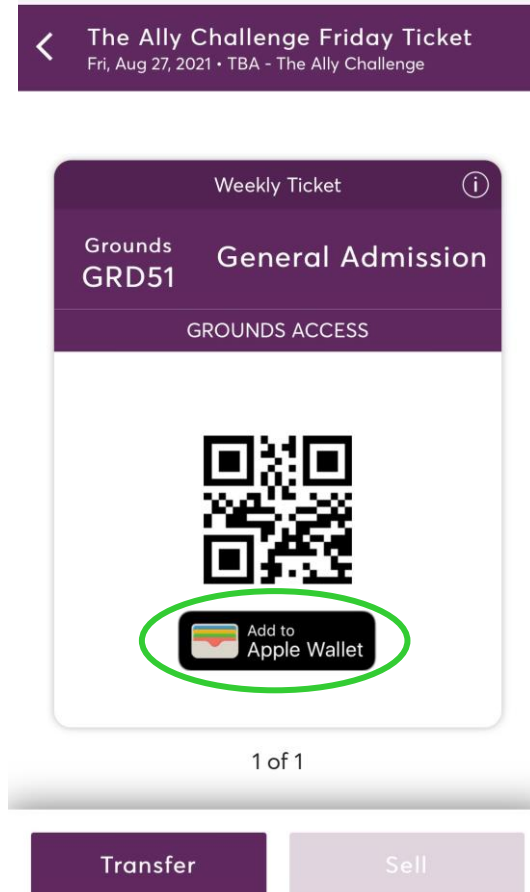
# Downloading Mobile Tickets

4. The welcome screen will greet you.
5. Scroll down until you see the “*Manage Tickets*” button. Click, “*Manage Tickets*”.
6. Your events will be displayed on your screen. Select the event you wish to attend.
7. Your available tickets will be listed. Select the ticket you wish to download to your phone.



# Downloading Mobile Tickets

8. Once your ticket barcode displays, select ***"Add to Wallet"*** to download to your phone.
9. Click ***"Add"*** in the top right corner.
10. Go to the ***"Apple Wallet"*** App on your phone.
11. Your Ally Challenge Ticket will be in your Wallet. This is what you will show at the gate.

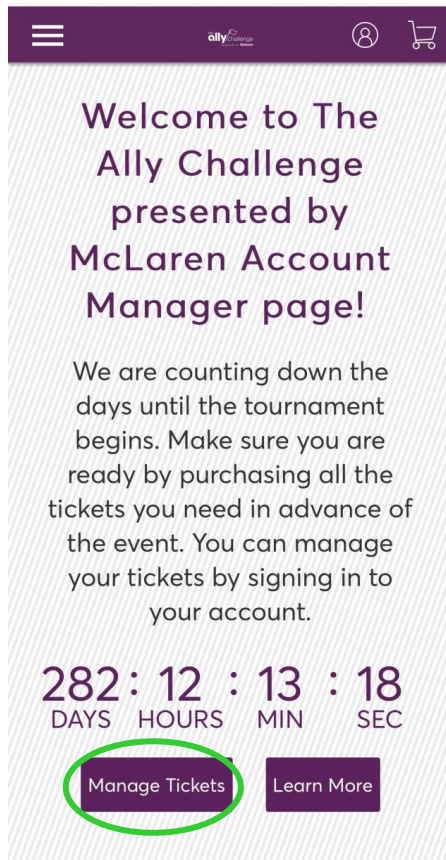




# Transferring Mobile Tickets

1. Click, “*Manage Tickets*” at the bottom of your screen.
2. Click “*Transfer*”.
3. Select the Ticket(s) you would like to transfer. Click “*Next*”.
4. Click the Dropdown arrow and select the tickets you wish to transfer, then click “*Next*”.

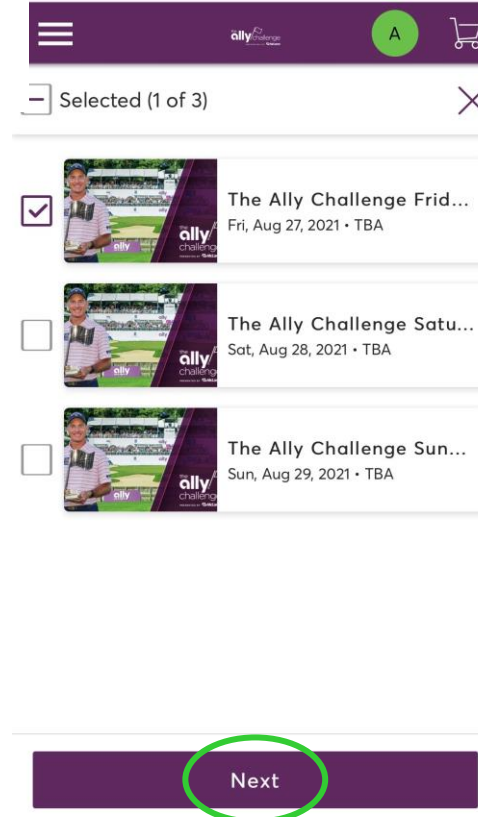
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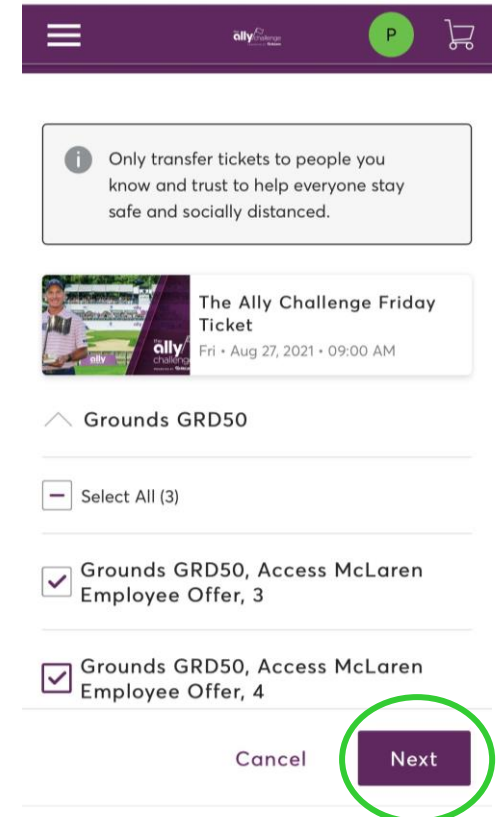
2.



3.



4.



# Transferring Mobile Tickets

5. Click “Add A New Recipient” and put in the recipient’s information. Click “*Transfer*”

5. **TRANSFER - SELECT A RECIPIENT** ✕

1 Event(s) Selected  
Total of 1 ticket(s) selected

**Add A New Recipient** ✕

First Name \*  
Angela

Last Name \*  
Mentel

Email \*  
ticketadmin@hnssports.com

Add a Message (Optional)

Cancel **Transfer**

6. Your confirmation will appear with information about your transfer.

6. **Success! 1 ticket(s) for 1 event(s) are transferred.**

What happens next? Angela just needs to accept the transfer before it expires on Fri • Aug 27, 2021 • 09:00 AM.

If you'd like to cancel this transfer - you can do so, just as long as Angela hasn't accepted the tickets yet.

[Show Details](#)

Done

7. You will receive a confirmation email that your transfer is on the way.

7. **Ally Challenge** To You 10:56 PM

**the ally challenge**  
PRESENTED BY McLaren

**Angela Mentel, Your Ticket Transfer Is on the Way to Ticket!**

**The Ally Challenge Friday Ticket**  
Fri • Aug 27, 2021 • 09:00 AM

You sent 1 ticket(s) to Ticket at tickets@theallychallenge.com.

# Accepting Mobile Tickets

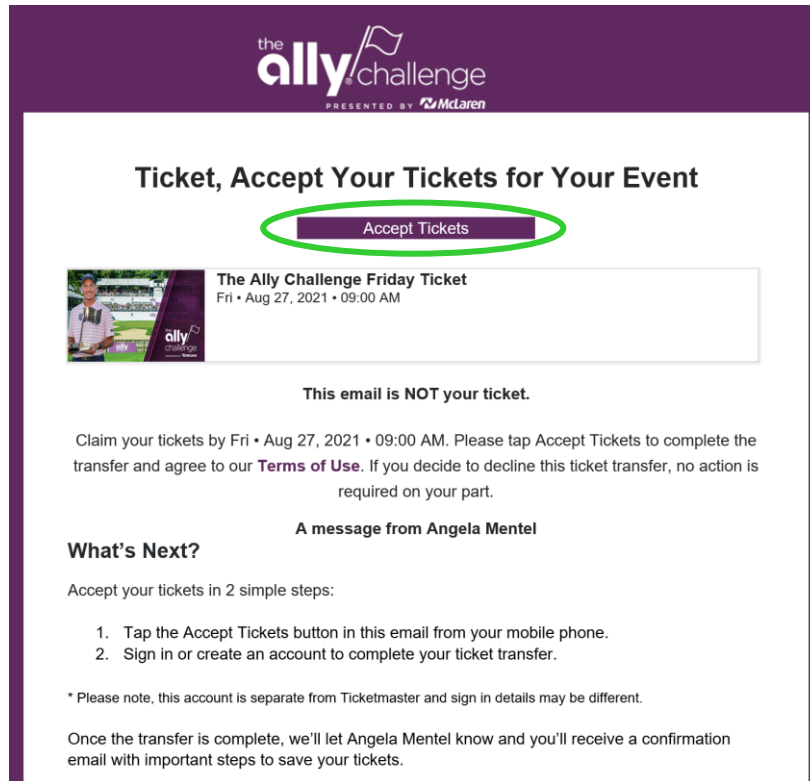
1. If someone transfers a ticket to you, you will receive a confirmation email.

Click **“Accept Tickets”**.

2. Log into your Account.
  - If you don't have an account, refer to slide 2 for instructions on how to create one.

3. Once logged into your account, your ticket will immediately be displayed.

1.



2.

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Sign In

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3.

